

s22

From: s47F @anmf.org.au>
Sent: Thursday, 20 July 2023 5:41 PM
To: YATES, Ian
Cc: Lori-Anne Sharp; s47F
Subject: Implementation Report on Royal Commission Recommendations Office of the Interim Inspector-General of Aged Care
Attachments: Letter to Ian Yates -20 July 2023.pdf; Copy of Copy of Stakeholder views on Royal Commission recommendation implementation tracker_MP.xlsx; ANMF Response to the Office of the Interim Inspector-Final.pdf
Follow Up Flag: FollowUp
Flag Status: Flagged

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Dear Ian

Please find attached letter, ANMF submission and a copy of Stakeholder views on the Royal Commission recommendation implementation.

Kind Regards

s47F

Administrative Officer - Industrial
 Australian Nursing & Midwifery Federation
 Level 1, 365 Queen Street, Melbourne, Victoria, 3000
 E: s47F @anmf.org.au | W: www.anmf.org.au



The ANMF Federal Office acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of this nation. We acknowledge their continuing connection to the land, water and culture, and recognise their valuable contributions to society. We pay our respects to Elders past and present.

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Steps taken to implement recommendations from the Royal Commission into Aged Care Quality and Safety Final Report

Rec	Title	Australian Government position	Steps that have been taken to implement the recommendations	Do you agree with the Government's assessment of its progress? (yes, no or n/a)	If not, please explain why, and refer to evidence.	Do you have any comments regarding the implementation of this recommendation? If so, please detail below.
72	Equity for people with disability receiving aged care	In progress	In February 2023, a research study commenced that will consider the cost effectiveness of providing a higher level of support for people living at home. The study will finish in August 2023.	Yes		A clearer timeline for the delivery of work against this recommendation would be ideal and enable better assessment of how it is tracking in terms of progress.

s22

From: Patricia Sparrow s47F@cota.org.au>
Sent: Wednesday, 5 July 2023 4:11 PM
To: s22; YATES, Ian; PEARSALL, Paula
Subject: FW: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]
Attachments: COTA Australia Response Table on IG review of ACRC.xlsx
Follow Up Flag: Follow up
Flag Status: Flagged

As referenced

Patricia Sparrow
 Chief Executive Officer



COTA Australia
 Suite 9, 16 National Circuit, Barton ACT 2603
 P: 02 6154 9740 M: s47F
www.cota.org.au

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Please consider the environment before printing this e-mail

From: Corey Irlam s47F@cota.org.au>
Sent: Monday, July 3, 2023 1:15 PM
To: oiigac@health.gov.au
Cc: Patricia Sparrow s47F@cota.org.au>; s47F@cota.org.au>
Subject: RE: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]

Dear Ian,

Thank you for the opportunity to provide input to the Implementation Report on the Royal Commission Recommendations.

Please find attached our response to each of the recommendation's implementation report. In some cases we have changed the In Progress to indicate ones we think should be referred to the Taskforce. In other cases we have indicated a n/a where other organisations are better placed to respond or there is insufficient publicly available information to comment on the progress indicated the Australian Government.

We would be happy to discuss any of our responses with you at the appropriate time and note that our CEO will return from leave on Wednesday afternoon to participate in the OIIGAC discussions. In the meantime, please don't hesitate to get in touch to discuss further as required.

Warm regards
Corey

Corey Irlam
Acting Chief Executive Officer
COTA Australia
Office: 02 6154 9740 | Mobile: s47F
Email: s47F@cota.org.au

From: s22 @Health.gov.au > On Behalf Of YATES, Ian
Sent: Tuesday, June 20, 2023 4:10 PM
To: Office of the Interim Inspector-General of Aged Care <OIIGAC@Health.gov.au>
Cc: YATES, Ian <Ian.YATES2@Health.gov.au>; PEARSALL, Paula <Paula.PEARSALL@health.gov.au>; s22 @health.gov.au
Subject: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]

You don't often get email from ian.yates2@health.gov.au. [Learn why this is important](#)

Dear Aged Care Stakeholders,

As Interim Inspector-General of Aged Care, I would like to invite you to contribute to a report on the implementation of recommendations of the Royal Commission into Aged Care Quality and Safety. This is a targeted engagement activity with key stakeholders from across the aged care system, with the report to be prepared at the request of the Minister for Aged Care and Sport, the Hon Anika Wells MP.

Please find attached two documents:

- A letter outlining the scope and timing of the report
- A table for your response

I look forward to receiving your responses in due course.

Best

Ian

Ian Yates AM
Interim-Inspector General of Aged Care
Office of the Interim Inspector-General of Aged Care

Corporate Operations Group
Australian Government Department of Health and Aged Care
T: s22 or 02 6289 s22 E: Ian.Yates2@health.gov.au
Location: Scarborough House, s22
PO Box 9848, Canberra ACT 2601, Australia

Part-Time Hours: Monday – Thursday

Executive Support Officer: s22 | E s22 @health.gov.au or 02 6289 s22

The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.

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Rec	Title	Any other bodies that are responsible	Chapter Heading	Australian Government position	Steps that have been taken to implement the recommendations	Do you agree with the Government's assessment of its progress? (yes, no or n/a)	If not, please explain why, and refer to evidence.	Do you have any comments regarding the implementation of this recommendation? If so, please detail below.
72	Equity for people with disability receiving aged care		Older People with a Disability	In progress	In February 2023, a research study commenced that will consider the cost effectiveness of providing a higher level of support for people living at home. The study will finish in August 2023.	No	The Government has not committed to delivering services "equivalent to those that would be available under the National Disability Insurance Scheme" as per the recommendation	

s22

From: s47F@netspace.net.au
Sent: Thursday, 29 June 2023 3:09 PM
To: YATES, Ian; Office of the Interim Inspector-General of Aged Care
Cc: Council of Elders; Anne Burgess
Subject: Feed back on Overview of Steps
Attachments: Overview of steps for Interim Inspector-General.docx

Follow Up Flag: Follow up
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Dear Ian, please find attached my feed back. It took me about three hours, so I sincerely hope that it can be considered. It is not about THEM, it is about US.

Best wishes

Danijela



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Overview of Steps taken to implement R C recommendations

72-Is this under way? I can tell you from personal experience that study and practice, again, are miles apart. My relative is now costing the country twice as much in permanent care (and he is suffering and unhappy, and so are we), as he was at home, with family caring for him and a High Care home package; due to no additional funding and no workforce to cover evenings and week ends, he had to leave home. Equity?

Danijela Hlis, s47F

29/06/2023

s22

From: Bev Lange s47F@eaaa.org.au>
Sent: Thursday, 29 June 2023 11:18 AM
To: Office of the Interim Inspector-General of Aged Care
Subject: EAAA Response: Interim report of implement recommendations from the Royal Commission into Aged Care Quality and Safety Final Report
Attachments: EAAA - Response table for implementation report on Royal Commission recommendations - 29 June 2023.xlsx
Follow Up Flag: Follow up
Flag Status: Completed

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Dear Ian,

I am writing in response to your invitation for Elder Abuse Action Australia (EAAA) to contribute to an interim report on the implementation of recommendations of the Royal Commission into Aged Care Quality and Safety.

EAAA has responded to recommendations within its remit and with a focus on:

- the human rights of older people as an over-arching principle
- further consultation with the stakeholders and older people is appropriate and representative
- greater clarity on government actions through implementation.

EAAA looks forward to its continued contribution to the shared goal of reform and positive change across aged care system for the benefit of older people, their families and carers.

Warm Regards

Bev

Bev Lange (she/her)

Executive Officer

Elder Abuse Action Australia

P: 1800 960 026

M: s47F

<https://eaaa.org.au/>

<https://compass.info/>



EAAA acknowledges the Traditional Owners and Custodians of the many lands on which we work and pay our respects to Indigenous Elders past, present and emerging. Sovereignty has never been ceded. It always was and always will be, Aboriginal land.

Steps taken to implement recommendations from the Royal Commission into Aged Care Quality and Safety Final Report

Rec	Title	Any other bodies that are responsible	Australian Government position	Steps that have been taken to implement the recommendations	Do you agree with the Government's assessment of its progress? (yes, no or n/a)	If not, please explain why, and refer to evidence.	Do you have any comments regarding the implementation of this recommendation? If so, please detail below.
72	Equity for people with disability receiving aged care		In progress	In February 2023, a research study commenced that will consider the cost effectiveness of providing a higher level of support for people living at home. The study will finish in August 2023.	Yes		International Treaties, and the Disability Discrimination Act 1992 make it unlawful for people with a disability to not be provided with the same opportunity, goods, or services as those without a disability. This right of people living with disability should not be limited by an analysis of cost-effectiveness, as this does not apply a proportionality lens to the human rights issue but rather a financial one.

s22

From: s47F @hsu.net.au>
Sent: Wednesday, 5 July 2023 3:32 PM
To: YATES, Ian
Cc: PEARSALL, Paula; s22; Office of the Interim Inspector-General of Aged Care
Subject: RE: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]
Attachments: HSU responses - implementation report ACRC recommendations - OIIGAC July 2023.xlsx
Follow Up Flag: Follow up
Flag Status: Completed

Dear Ian and team,

Please see attached completed table on behalf of the HSU. We have responded to those Recommendations most relevant to our members and where we have been most involved in consultations and reform work.

Please note we have refrained from commenting on funding and financing, given s47F's position on the Aged Care Taskforce.

If you would like to discuss any other matters, please don't hesitate to get in touch.

Kind regards,



s47F
 National Research and Policy Officer
 e: s47F @hsu.net.au
 m: s47F
 Suite 46, 255 Drummond Street
 Carlton VIC 3053
www.hsu.net.au

From: YATES, Ian <Ian.YATES2@Health.gov.au>
Sent: Tuesday, June 27, 2023 4:19 PM
To: s47F @hsu.net.au>
Cc: PEARSALL, Paula <Paula.PEARSALL@health.gov.au>; s22 @health.gov.au>; Office of the Interim Inspector-General of Aged Care <OIIGAC@Health.gov.au>
Subject: RE: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]

Hi s47F,

Thanks for the email. We would be pleased to have your response by the 5th. We look forward to it.

Best,

Ian

Ian Yates AM
Interim-Inspector General of Aged Care
 Office of the Interim Inspector-General of Aged Care

Corporate Operations Group
 Australian Government Department of Health and Aged Care
 T: [REDACTED] or 02 6289 [REDACTED] E: Ian.Yates2@health.gov.au
 Location: Sinus [REDACTED]
 PO Box 9848, Canberra ACT 2601, Australia

Part-Time Hours: Monday – Thursday

Executive Support Officer: s22 [REDACTED] | E s22 [REDACTED] @health.gov.au or via webex

The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.

From: s47F [REDACTED] @hsu.net.au>
Sent: Tuesday, 27 June 2023 3:14 PM
To: YATES, Ian <Ian.YATES2@Health.gov.au>; Office of the Interim Inspector-General of Aged Care <OIIGAC@Health.gov.au>
Cc: PEARSALL, Paula <Paula.PEARSALL@health.gov.au>; s22 [REDACTED] @health.gov.au>
Subject: RE: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]

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Dear Ian and team,

Thank you for the opportunity to provide feedback on the implementation of the Royal Commission recommendations.

I understand your deadline for feedback is this Friday, 30 June. If an extension to COB Wednesday 5 July could please be granted, that would be much appreciated.

Kind regards,



s47F [REDACTED]
 National Research and Policy Officer
 e: s47F [REDACTED] @hsu.net.au
 m: s47F [REDACTED]
 Suite 46, 255 Drummond Street
 Carlton VIC 3053
www.hsu.net.au

From: s22 [REDACTED] @Health.gov.au> On Behalf Of YATES, Ian
Sent: Tuesday, June 20, 2023 4:10 PM
To: Office of the Interim Inspector-General of Aged Care <OIIGAC@Health.gov.au>
Cc: YATES, Ian <Ian.YATES2@Health.gov.au>; PEARSALL, Paula <Paula.PEARSALL@health.gov.au>; s22 [REDACTED] @health.gov.au>
Subject: Implementation Report on Royal Commission Recommendations | Office of the Interim Inspector-General of Aged Care [SEC=OFFICIAL]

Dear Aged Care Stakeholders,

As Interim Inspector-General of Aged Care, I would like to invite you to contribute to a report on the implementation of recommendations of the Royal Commission into Aged Care Quality and Safety. This is a targeted

engagement activity with key stakeholders from across the aged care system, with the report to be prepared at the request of the Minister for Aged Care and Sport, the Hon Anika Wells MP.

Please find attached two documents:

- A letter outlining the scope and timing of the report
- A table for your response

I look forward to receiving your responses in due course.

Best

Ian

Ian Yates AM
Interim-Inspector General of Aged Care
 Office of the Interim Inspector-General of Aged Care

Corporate Operations Group
 Australian Government Department of Health and Aged Care
 T: s22 or 02 6289 s22 E: Ian.Yates2@health.gov.au
 Location: Scarborough House, s22
 PO Box 9848, Canberra ACT 2601, Australia

Part-Time Hours: Monday – Thursday

Executive Support Officer: s22 I E: s22 @health.gov.au or 02 6289 s22

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Steps taken to implement recommendations from the Royal Commission into Aged Care Quality and Safety Final Report

Rec	Title	Any other bodies that are responsible	Australian Government position	Steps that have been taken to implement the recommendations	Do you agree with the Government's assessment of its progress? (yes, no or n/a)	If not, please explain why, and refer to evidence.	Do you have any comments regarding the implementation of this recommendation? If so, please detail below.
72	Equity for people with disability receiving aged care		In progress	In February 2023, a research study commenced that will consider the cost effectiveness of providing a higher level of support for people living at home. The study will finish in August 2023.			This work is very important. Many HSU members attest to the difficulties in NDIS/aged care access and the restrictive interface. We do not see a lot of cross-departmental and government collaboration in this area, which is needed.

s22

From: Craig Gear s47F @opan.org.au>
Sent: Monday, 3 July 2023 10:21 AM
To: YATES, Ian
Cc: Samantha Edmonds; OIIGAC Secretariat; s47F
Subject: Response to request for ACRC recommendations review
Attachments: 230702_OPAN_Attachment A - Response table for implementation report on Royal Commission recommendations - Office of the Interim Inspector-General of Aged Care - 20 June 2023 (1).xlsx; OPAN Cover Letter_response to recommendations_230702.pdf

Follow Up Flag: Follow up
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Dear Ian,

Please find attached a letter regarding our review of the recommendations implementations and the response from government. We have conducted two workshops on the topic with internal stakeholders last week. We consulted with members of OPAN National Older Persons Reference Group in formulating our response.

Thanks for the opportunity to contribute.

Craig

Steps taken to implement recommendations from the Royal Commission into Aged Care Quality and Safety Final Report						
Rec	Title	Any other bodies that are responsible	Australian Government position	Steps that have been taken to implement the recommendations	Do you agree with the Government's assessment of its progress? (yes, no or n/a)	Do you have any comments regarding the implementation of this recommendation? If so, please detail below.
72	Equity for people with disability receiving aged care		In progress	In February 2023, a research study commenced that will consider the cost effectiveness of providing a higher level of support for people living at home. The study will finish in August 2023.	Yes	<p>The current level of funding under a home care package is inadequate for older people with a disability. OPAN notes the study underway to address the inequity between home care packages and the NDIS for older people with a disability, and encourages the Department to release the results of the study as soon as they become available.</p> <p><u>Feedback from the OPAN National Older Persons Reference Group:</u></p> <ul style="list-style-type: none"> • It is disappointing that older people with a disability were not informed about the study or consulted around the study design. • Older people note the severe inequity of disability support for older people and would like to see the inequity in service provision addressed so people with a disability are able to stay at home.

Stakeholder Feedback						
Stakeholder	Type	Recommendation	Do you agree with Govt decision and proposed implementation of the recommendation?	Summary	Feedback	Relevant?
Aged Care Workforce Industry Council (ACWIC)	National Peak Body - Workforce	72: Equity for people with disability receiving aged care	Agree	Eager to see results when the study concludes in August. Training for workforce should encompass care for both ageing and disability.	ACWIC looks forward to the findings being released to the sector after the study concludes in August this year. Consideration will need to be given to how the workforce will be appropriately trained and supported to deliver care that encompasses disability support and aged care.	Y
Elder Abuse Action Australia (EAAA)	National Peak Body - Consumers	72: Equity for people with disability receiving aged care		The right of people living with a disability has been narrowed to a cost-effective lens instead of a human right	International Treaties, and the Disability Discrimination Act 1992 make it unlawful for people with a disability to not be provided with the same opportunity, goods, or services as those without a disability. This right of people living with disability should not be limited by an analysis of cost-effectiveness, as this does not apply a proportionality lens to the human rights issue but rather a financial one.	Y
Partners in Culturally Appropriate Care (PICAC) Alliance	Peak Body/Advocacy Group - CALD	72: Equity for people with disability receiving aged care	Noted	Eager to see dementia recognised and included in the National Disability Strategy	PICAC is looking forward to seeing dementia being fully recognised and included within the National Disability Strategy.	
Anne Burgess - COE	Individual - Government	72: Equity for people with disability receiving aged care	Agree			
Care Connect	Service Provider	72: Equity for people with disability receiving aged care	Agree			
Anglicare - Sydney	Service Provider	72: Equity for people with disability receiving aged care	Agree			
Allied Health Professionals Australia (AHPA)	Clinical Peak	72: Equity for people with disability receiving aged care	Noted	No visibility on this research study	AHPA has no knowledge of this research study despite also being engaged in NDIS-related policy work.	
Council on the Ageing (COTA)	National Peak Body - Consumers	72: Equity for people with disability receiving aged care	Disagree	No commitment to service delivery equivalent to NDIS has been made in line with the recommendation	The Government has not committed to delivering services "equivalent to those that would be available under the National Disability Insurance Scheme" as per the recommendation	Y
Older Persons Advocacy Network (OPAN)	National Peak Body - Consumers	72: Equity for people with disability receiving aged care	Agree	<p>Visibility</p> <p>The current HCP funding is not sufficient for people with disabilities, the results of the study investigating this should be released as soon as available.</p>	<p>The current level of funding under a home care package is inadequate for older people with a disability. OPAN notes the study underway to address the inequity between home care packages and the NDIS for older people with a disability, and encourages the Department to release the results of the study as soon as they become available.</p> <p>Feedback from the OPAN National Older Persons Reference Group:</p> <ul style="list-style-type: none"> • It is disappointing that older people with a disability were not informed about the study or consulted around the study design. • Older people note the severe inequity of disability support for older people and would like to see the inequity in service provision addressed so people with a disability are able to stay at home. 	Y

Val Fell - COE	Individual - Government	72: Equity for people with disability receiving aged care	Noted	Age Care discrimination must not be allowed in any sphere of life.		Neutral	
Aged Care Industry Association (ACIA)	National Peak Body - Industry	72: Equity for people with disability receiving aged care	Agree				
Gill Lewin - COE	Individual - Government	72: Equity for people with disability receiving aged care	Agree				
Danijela Hlis - COE	Individual - Government	72: Equity for people with disability receiving aged care	Noted	Unclear on the progress of this implementation		Is this under way? I can tell you from personal experience that study and practice, again, are miles apart. My relative is now costing the country twice as much in permanent care (and he is suffering and unhappy, and so are we), as he was at home, with family caring for him and a High Care home package; due to no additional funding and no workforce to cover evenings and week ends, he had to leave home. Equity?	Neutral
Carers Australia	National Peak Body - Consumers	72: Equity for people with disability receiving aged care	Agree				
Sue McCann - COE	Individual - Government	72: Equity for people with disability receiving aged care	Agree				