

26 October 2026

Statement on the release of the Commonwealth Ombudsman's investigation into the Single Assessment System

Acting Inspector-General of Aged Care, Kate Pope PSM, welcomes today's release of the Office of the Commonwealth Ombudsman's report following their investigation into the design and operation of the Single Assessment System.

The Office of the Inspector-General of Aged Care is reviewing the report with interest, as the issues it considers reflect concerns that have been raised with us.

We are paying particular attention to the Commonwealth Ombudsman's recommendations, and the Australian Government's response.

This report will inform our monitoring function, in accordance with section 10 of the *Inspector-General of Aged Care Act 2023*.

The Acting Inspector-General will not be making any further public statements on the Commonwealth Ombudsman's report, or the Australian Government's response, at this time.

Background

The Office of the Inspector-General of Aged Care provides informed, independent oversight of the Commonwealth's administration of the aged care system.

We report to the Minister for Aged Care and Parliament on how the:

- aged care system is managed, regulated and funded
- recommendations of the Aged Care Royal Commission are being implemented.