

Terms of reference: Review of the Commonwealth's implementation of the Aged Care Royal Commission recommendations

I, Ms Kate Pope PSM, Acting Inspector-General of Aged Care, pursuant to section 28 of the *Inspector-General of Aged Care Act 2023* am undertaking a review to evaluate the implementation by the Commonwealth of the recommendations of the Royal Commission into Aged Care Quality and Safety (Aged Care Royal Commission).

Section 28 provides as follows:

28 Reviews of implementation of Aged Care Royal Commission recommendations

- (1) The Inspector-General must conduct 2 reviews to evaluate the implementation by the Commonwealth of the recommendations of the Aged Care Royal Commission.
- (2) A review under subsection (1) must consider, in relation to each recommendation of the Aged Care Royal Commission:
 - (a) the measures and actions taken by the Commonwealth in response to the recommendation; and
 - (b) the effectiveness of those measures and actions in implementing the recommendation.

Report

- (3) The Inspector-General must:
 - (a) give the Minister a written report of the review; and
 - (b) publish the report on the Inspector-General's website.
- (4) The Minister must table a report under subsection (3) in each House of the Parliament within 15 sitting days of that House after the review is completed.

First review

- (5) The first review under subsection (1) must be completed on or before 1 November 2027.

Second review

- (6) The second review under subsection (1) must be completed on or before 1 March 2031.

When review is completed

- (7) For the purposes of subsections (4), (5) and (6), a review is completed when the report of the review is given to the Minister under subsection (3).

Scope

The review will consider the:

- measures and actions taken by the Commonwealth in response to each of the 148 recommendations of the Aged Care Royal Commission
- effectiveness of those measures and actions in implementing the recommendations.

The review will evaluate measures and actions taken by the Commonwealth on or before **31 May 2027**. Due to timing and resourcing constraints, the Inspector-General will only consider measures after this date where they determine it is appropriate to do so.

The review will **not consider**:

- the 6 recommendations in the Aged Care Royal Commission's *Aged Care and COVID-19: a special report*
- the measures and actions taken by:
 - state or territory governments, except to the extent that they are relevant to the measures and actions of the Commonwealth
 - private aged care providers, except to the extent that they are relevant to the measures and actions of the Commonwealth
 - the Commonwealth in relation to an individual matter, except to the extent they are illustrative of the Commonwealth's response to the recommendations of the Aged Care Royal Commission
- measures and actions taken after 31 May 2027, unless the Inspector-General determines it is appropriate to do so.

Definitions

The **Commonwealth** means the Australian Government as a whole, including:

- the executive government, including Cabinet
- the Minister
- federal government departments, including the Department of Health, Disability and Aged Care and Services Australia
- federal government agencies, including the Aged Care Quality and Safety Commission and the Independent Health and Aged Care Pricing Authority.

Recommendations of the Aged Care Royal Commission means the recommendations in the [Final Report of the Royal Commission into Aged Care Quality and Safety](#) (February 2021).

Measures and actions include:

- the government's formal response to the Aged Care Royal Commission
- not taking measures and actions, either deliberately or through omission
- proposed or intended measures and actions not yet taken
- legislative, regulatory, oversight and policy changes
- program design, funding allocations, and administrative arrangements
- rules, guidance, standards, and frameworks
- implementation timelines and delivery progress
- monitoring and evaluation processes.

Evaluate, as defined by the [Macquarie Dictionary](#), means to appraise carefully.

Process

The review will be conducted through a process of broad consultation, including with:

- people who have used the aged care system and their families, carers and advocates
- aged care providers
- Australian Government departments and agencies
- aged care workers and unions
- researchers
- other stakeholders.

The review report will be provided to the Minister for Aged Care and Seniors on or before 1 November 2027.

The Minister must table the report in each House of the Parliament within 15 sitting days of that House after the review is provided to them.

The report will be published on the Office of the Inspector-General of Aged Care's website after it is provided to the Minister and tabled in Parliament.



Ms Kate Pope PSM

Acting Inspector-General of Aged Care